

THE GUNTUR CO-OPERATIVE URBAN BANK LTD
REGISTRATION FOR MOBILE BANKING SERVICES

Date:

To
The Branch Manager
The Guntur Co-operative Urban Bank Ltd
Branch Name:

I want to avail mobile banking services and to register as a user of MOBILE APPLICATION and request to register my Group Customer ID for availing mobile banking services. The details of Customer ID and mobile number are furnished below:

Name of the customer	
1.Customer ID	
2.Nature of Operation	Single / Joint
3.Mobile Number (with STD code)	
4.E-mail address	

I undertake to:

- Keep my user ID, password, strictly confidential and should not divulge the same to any other person including any person representing or claimed to be representing the Bank.
- Keep the OTP (One Time Password) received in the registered mobile number after initiating a transaction strictly confidential and will not be shared with any other person.
- Create a password of at least eight characters long and shall consist of a mix of alphabets, numbers and special characters which must not relate to any readily accessible personal data such as the address, date of birth, telephone number, vehicle number and driving license number or easily guessable combination of letters and/or numbers
- Keep the user id and password in memory and not record them in a written or electronic form.
- Keep my mobile free of malware
- Keep my mobile phone locked to avoid unauthorised access to the mobile and will keep my mobile in personal custody to ensure against use by unauthorised person.

I shall be liable:

- ✓ For all consequences on account of Disclosing or failing to take all reasonable steps to prevent disclosure of the User id and/or password to anyone including bank staff.
- ✓ And responsible for all transactions carried out through the user id and password of the user.

I agree to indemnify, hold harmless and defend Bank, its officials, service providers and affiliates against any loss and damages that may be caused from or relating to :

- Any consequences arising out of the disclosure of User id and Password of the user and OTP to any third parties.
- Any consequences on account of the failure of the User to maintain the confidentiality of User Id, Password, OTP (SMS password) etc. Of the user.
- Any claims made by third parties arising from issues related to any failure, delay or interruption of the products and/or services as provided by the Bank through its Mobile Application.

SIGNATURE OF THE CUSTOMER

Name :